



## Claims and Complaints

Take note of the following contacts to make a Claim and Complaint:

### Contact:

Barcelona: Plaça Nova 5 tel. 933067861 e - mail: [vocaliavisat@coac.net](mailto:vocaliavisat@coac.net) [1]

Tortosa: Berenguer IV, 26, pral. tel. 977441972 e -mail: [secr.tor@coac.cat](mailto:secr.tor@coac.cat) [2]

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Lleida: Canyeret 2 tel. 973228921 e -mail: [junta.lle@coac.cat](mailto:junta.lle@coac.cat) [2]

Tarragona: Sant Llorenç 20-24 tel. 977249367 e -mail: [secr.tar@coac.cat](mailto:secr.tar@coac.cat) [4]

### Documentation

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[Instància \[pdf\]](#) [6]

### You can also ask for information to:

[Agència Catalana del Consum](#) [7]

[Associacions de consumidores](#) [8]

[Institut Nacional del Consum](#) [9]

[Xarxa de Centres Europeus del Consumidor](#) [10]



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### Links:

[1] <mailto:vocaliavisat@coac.net>

[2] <mailto:secr.tor@coac.cat>

[3] <mailto:juridic.gir@coac.net>

[4] <mailto:secr.tar@coac.cat>

[5] <http://www.coac.net/finestreta/pdf/Informacio.pdf>

[6] <http://www.coac.net/finestreta/pdf/INSTANCIA.pdf>

[7] <http://www.consum.cat/>

[8] [http://www.consum.cat/temes\\_de\\_consum/associacions\\_de\\_consumidors/index.html](http://www.consum.cat/temes_de_consum/associacions_de_consumidors/index.html)

[9] <http://www.consumo-inc.es/>

[10] [http://ec.europa.eu/consumers/ecc/index\\_en.htm](http://ec.europa.eu/consumers/ecc/index_en.htm)

[11] <http://www.coac.arquitectes.cat/en/printpdf/printpdf/2011>